



GENERAL INFORMATION

Lobby Hours: Monday-Friday 8:00 am- 5:00 pm

New Service for property Owners:	\$125.00 deposit plus \$50.00 service charge (regular 5/8" meter)
New Service for Rental Property:	\$250.00 deposit plus \$50 service charge (regular 5/8" meter)
Commercial Property:	\$250.00 minimum deposit and service fee depending on size of meter and commercial bin deposit (rate depends on size and pick-up frequency)
Transfer Service:	\$50.00 service charge
Reconnect Fees:	\$30.00 before 5:00 pm (service restored any time before 5:00) \$45.00 after 5:00 pm or non-business day (service restored any time after hours) \$15.00 if order has been placed for disconnection and service has not been disconnected.
Garbage Only Accounts:	\$50.00 Deposit for the account \$15.00 If order has been placed for pick up \$25.00 Redelivery fee for non-payment
Late Fees/Penalty:	Penalty of \$10.00 or 10% of the balance, whichever is greater, will be imposed on all past due accounts.
Returned Check Fee:	\$30.00 (for accounts with returned checks, checks will not be accepted for a period of six months)

CHECK ACCEPTANCE POLICY

- Checks made payable to: *City of San Benito*
- No temporary checks will be accepted
- Checks should be made out for the same amount
- Drivers license number, phone number, and account number should be included on check
- No Post-dated checks will be accepted

PAYMENTS

- Night drop payments are posted the next business working day (Please, No Cash!)

If your account begins with:	01-07	Due 25 th of month by 5:00 pm
	-15	Due 5 th of month by 5:00 pm
	-23	Due 15 th of month by 5:00 pm

Five (5) business days are given with penalty after regular due date before service is disconnected. Disconnect notices are due on the due date by 5:00 pm. After 5:00 pm the \$15.00 disconnect fee will be applied (Ordinance 2409F).
956-361-3800 Ext: 210-212-213-214-229

1. Enroll account on automatic bank draft (free of charge)
2. Pay online at www.cityofsanbenito.com (convenience fees apply)
3. By phone 1-877-507-4648 or (956) 361-3804 ext 555 (convenience fees apply)
4. Bill Pay available at HEB, Wal-Mart, K-Mart, A.V. Lopez (2 business day processing)